

# Navigating Remote and Online Learning: Tips

The below are some frequently asked questions regarding remote learning in Dysart.

Prior to school starting we HIGHLY RECOMMEND you log in to Parent Portal and ensure that your information is up to date. If you have forgotten your password the instructions are below. Your Parent Portal Password and Schoology Password (for parents) is one in the same. Also, please ensure your student can log into both Schoology and email.

<p>I have never logged in before, what do I do?</p>	<p><b>Directions</b> Please see <a href="#">“Connecting your Chromebook”</a></p>
<p>I am trying to log in to Schoology as a parent, but don't remember my password.</p>	<p><b>Directions:</b> The Schoology login is the same as the parent portal login.</p> <p>If you do not remember your log in, go to <a href="https://dysart.org/parentportal/">https://dysart.org/parentportal/</a> and you will be able to reset this information.</p> <p><b>Video:</b> <a href="#">Tutorial</a></p>
<p>My student doesn't remember their password.</p>	<p><b>Directions:</b> Email your student's teacher and they can reset the password.</p> <p>Teacher email can be found on the school's webpage, go to INFO, then on the far left hit on Teacher Pages.</p>
<p>What does my student do if their password says “expired”?</p>	<p><b>Directions:</b> Your student should, or the guardian, should email a teacher and ask them to reset the password. If you need help finding the teacher's email, go to your school's Information Page and click on Teacher Pages.</p>
<p>How can my student access their email?</p>	<p><b>Directions:</b> On the Dysart.org homepage scroll to the bottom, under Tools go to Student Dmail.</p> <p><b>Video:</b> <a href="#">Tutorial</a></p>
<p>How can my child access their class</p>	<p><b>Directions:</b> Your student will access their</p>

<p>instruction?</p>	<p>class via Schoology at <a href="https://dysart.schoology.com">Dysart.schoology.com</a></p> <p>In addition, each week your student's teachers will also send an email with the learning for the week and a link to the Google or Zoom Meet. If Schoology is experiencing issues your student can always still "attend class" via the link.</p> <p><b>Video:</b> <a href="#">Tutorial</a></p> <p><a href="#">Tutorial for Connecting in Google Meets If Schoology is Down</a></p>
<p>How long should it take for the teacher to get back to me?</p>	<p>Teachers will answer all emails sent prior to leaving for the day.</p> <p>If the teacher has already left campus, the expectation is that they respond within 24 hours. Many will answer prior to this time frame.</p>
<p>If Schoology is down, I was told my child will still be able to join the class instruction via a link. Where can I find the Google Meets or Zoom Meeting it is normally accessed in Schoology?</p>	<p>Your student's teachers will be sending a weekly email, stating what they will be learning that week. The email should also include the link to the class. If Schoology is down, the link can be accessed via email.</p> <p>In addition, your student will be taught how to utilize their Google Calendar and access invites in some classes, this would also be an alternate way to access class.</p>
<p>Who do I contact if I experience technical difficulties?</p>	<p>For remote learning the first point of contact will be the teacher. If the teacher cannot solve the issue the parent will be directed accordingly.</p>
<p>What do I do if I don't have access to the internet?</p>	<p>Internet information is available on the <a href="#">CoronaVirus Resource</a> page. This will be updated as new opportunities arise.</p>